Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Sambalpur, Pin-768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)

Ref: GRF/Burla/Div/DED/ (Final Order)/ 61 (4)

Date: 28/02/2025

By Regd. Post Confier By hand

Present:

Sri A.K. Satapathy, President

Sri B.Mahapatra (Co-opted Member)

	Case No.	BRL/24	1/2025							
			Name & Address		Consumer No		Contact No			
	Complainant/s	C/O-Du At-Hari	Rabi Sethi C/O-Dura Sethi At-Hariharpur, Po-Utunia, Dist-Deogarh-768109			8895846659)			
	Respondent/s	S.D.O (Elect), Deogarh Division D.E.D, TPWODL, Deogarh								
	Date of Application	17.01.20						1		
	In the matter of-	1. Agreement/Termination X			2. Billing D	2. Billing Disputes		\ <u>`</u>		
		1	ification/Reclassification	X	4. Contract	. Contract Demand Connected Load				
		5. Disc	connection of Supply	X	6. Installat	. Installation of Equipment & apparatus of Consumer				
			7 Literations X 8. Metering					X		
5			7. Interruptions X 10. Quality of Supply & GSO				& GSOP	X		
			11. Security Deposit / Interest			2. Shifting of Service Connection & equipments				
			13. Transfer of Consumer X 14. Voltage Fluctuations Ownership							
		15. Others (Specify) -X								
6	Section(s) of Electricity	Act, 2003 in	volved				T			
7	OERC Regulation(s)		ERC Distribution (Conditi	ons	of Supply) C	ode,2019	·			
,	Clauses	2. OF	2. OERC Distribution (Licensee's Standard of Performance							
		Re 2 OI	Regulations,2004 3. OERC Conduct of Business) Regulations,2004							
			O I' 1 - Code (OGC) Regulation, 2000							
		5. OI								
8	Date(s) of Hearing	17.01.	.2025							
9	Date of Order	28/	28/02/2025 Others V							
10		Comp	plainant Respo	ndeı	nt		Others			
11	Details of Compensation NIL awarded, if any.									

Place of Camp: ESO Office, Budhapal

Appeared

For the Complainant- Rabi Sethi

Represented by Dura Sethi

For the Respondent - SDO(Electrical), Deogarh, TPWODL.

GRF Case No- BRL/24/2025

Rabi Sethi

C/O- Dura Sethi

At-Hariharpur, Po-Utunia,

Dist-Deogarh

Consumer No-4141-1369-1006

VRS

SDO(Electrical), Deogarh, TPWODL.



COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

R Mahanatra)

(Co-Opted Member)

Co-opted Member Grievance Redressal Forum

Copy Cop. L. Duela - 760.04

(S.Tripathy)
Member (Finance)

Member

Grievance Redressal Forum

A.K. Satapathy (President)

• President
Grievance Redressal Forum
TPWODL, Burla - 768017

1. Rabi Sethi, C/O-Dura Sethi, At-Hariharpur, Po-Utunia, Dist-Deogarh.

- 2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
- 3. Executive Engineer (Elect.), DED, TPWODL, Deogarh
- 4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

This Order can be accessed at TPWODL Website →tpwesternodisha.com→ Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/24/2025)

GRIEVANCE REDRESSAL FORUM, Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.

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17.01.25 * Please add additional sheets if necessary

Date: -

Signature of the Applicant

(wife of Rasisethie)